



# The Cheryl and Frank zRoadshow **(Part 2)**

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Session 19087 August 5, 2016



SHARE is an independent volunteer-run information technology association that provides education, professional networking and industry influence.





#### Welcome



- THANK YOU for attending this session!
   We hope you enjoyed the week, we sure did.
- Who are we and what we do:
  - Founded in 1987 by Cheryl Watson & Tom Walker;
     Frank Kyne joined in 2014
  - Cheryl Watson's Tuning Letter quarterly, published since 1991
  - Cheryl Watson's System z CPU Chart
  - Public and private classes and consulting on z/OS new features, WLM, performance, Parallel Sysplex, high availability, software pricing, outsourcing contract reviews, and chargeback
  - GoalTender WLM policy analyzer
  - BoxScore After-the-fact benchmark
  - BoxScore II New non-SAS version in partnership with H&W Computer Systems
  - For more info see our NEW website: www.watsonwalker.com
- This is the second half of a 2-part presentation.







#### Welcome

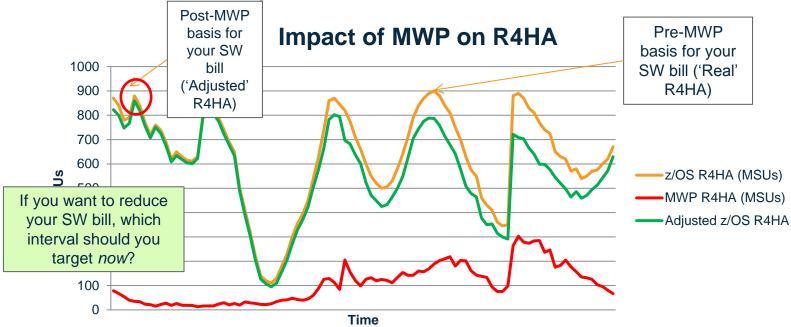


- Topics for Part 2 (today):
  - Determining Cost of Changing Weights
  - Latest SCRT
  - COBOL and ABO
  - zAware
  - WSC Performance Hot Topics
  - End of Marketing/End of Support
  - zEvent & Doc Buddy
  - IBM Analytics Tools related to z/OS





- Software costs are determined by Rolling 4-Hour Average (R4HA)
- Session 19098 Containing MLC Costs For Mobile and New Workloads, Frank Kyne







- Our analysis of customer's SCRT reports
- Determining the cost isn't fun!

MLC Products	Product ID	Lic Type	Lic Ref	In SCRT	MSUs	MSUs	10.0%	\$ 258,224.07	100.0%
z/OS V2	5650-ZOS	VWLC	LPAR	Yes	1022	1022			
z/OS V2 (Traditional)	5650-ZOS	AWLC	LPAR	Yes	1022	1022	10.0%	\$ 151,509.65	58.7%
z/OS V2 DFSORT	5650-ZOS	AWLC	z/OS	No	1022	1022	10.0%	\$ 1,721.54	0.7%
non-z/OS (AWLC)				- 1					
DB2 10 for z/OS	5605-DB2	AWLC	LPAR	Yes	970	970	10.0%	\$ 90,266.35	35.0%
WebSphere MQ for z/OS V7	5655-R36	AWLC	LPAR	Yes	743	743			
COBOL for OS/390 & VM V2	5648-A25	AWLC	LPAR	<u>No89</u>	220	220	10.0%	\$ 5,661.31	2.2%
IBM Enterprise Cobol for z/OS V4	5655-S71	AWLC	LPAR	<u>No89</u>	489	489	10.0%	\$ 9,065.23	3.5%





- What if you could reduce the peak R4HA by 10% by reducing the cap, installing a capping product, implementing zEDC, adding large buffers to DB2, reducing RNI, etc.? (See Session 19155, Benchmark every week? Why? Are you crazy?)
- \$258,244 to \$245,706 = -\$12,538 (-4.8%) per month for a change in 100 MSUs
- \$150,456 per year

MLC Products	Product ID	Lic Type	Lic Ref	In SCRT	MSUs	MSUs	10.0%	\$ 245,706.00	100.0%
z/OS V2	5650-ZOS	VWLC	LPAR	Yes	920	920			
z/OS V2 (Traditional)	5650-ZOS	AWLC	LPAR	Yes	920	920	10.0%	\$ 145,282.60	59.1%
z/OS V2 DFSORT	5650-ZOS	AWLC	z/OS	No	920	920	10.0%	\$ 1,621.28	0.7%
non-z/OS (AWLC)						1			
DB2 10 for z/OS	5605-DB2	AWLC	LPAR	Yes	873	873	10.0%	\$ 84,972.75	34.6%
WebSphere MQ for z/OS V7	5655-R36	AWLC	LPAR	Yes	669	669			
COBOL for OS/390 & VM V2	5648-A25	AWLC	LPAR	No89	198	198	10.0%	\$ 5,382.92	2.2%
IBM Enterprise Cobol for z/OS V4	5655-S71	AWLC	LPAR	<u>No89</u>	440	440	10.0%	\$ 8,446.45	3.4%



- What if the R4HA is going to increase by 10% because you need to provide more capacity, the RNI increased, transaction volume increased, new mobile workload added or licensed, etc?
- $258,244 \rightarrow 270,736 = 12,492 (+4.8\%)$  per month
- \$149,904 per year

MLC Products	Product ID	Lic Type	Lic Ref	In SCRT	MSUs	MSUs	10.0%	\$ 270,736.30	100.0%
z/OS V2	5650-ZOS	VWLC	LPAR	Yes	1124	1124			
z/OS V2 (Traditional)	5650-ZOS	AWLC	LPAR	Yes	1124	1124	10.0%	\$ 157,736.69	58.3%
z/OS V2 DFSORT	5650-ZOS	AWLC	z/OS	No	1124	1124	10.0%	\$ 1,821.80	0.7%
non-z/OS (AWLC)									
DB2 10 for z/OS	5605-DB2	AWLC	LPAR	Yes	1067	1067	10.0%	\$ 95,554.11	35.3%
WebSphere MQ for z/OS V7	5655-R36	AWLC	LPAR	Yes	817	817			
COBOL for OS/390 & VM V2	5648-A25	AWLC	LPAR	<u>No89</u>	242	242	10.0%	\$ 5,939.69	2.2%
IBM Enterprise Cobol for z/OS V4	5655-S71	AWLC	LPAR	No89	538	538	10.0%	\$ 9,684.01	3.6%



- Techies (sysprogs, performance analysts, capacity planners) need to be aware of cost impact of technical changes:
  - LPAR weights
  - Capping
  - LP management
  - Rolling 4-hour average (R4HA)
  - RSU maintenance
  - New software releases
- The Sub-Capacity Report Tool (SCRT) can be used to determine that





- New Sub-Capacity Reporting Tool
  - See session <u>19281</u> from Chuck Hackett Introduction to the New SCRT
  - New pricing options couldn't be supported in old SCRT, so new MWRT tool was created
  - SCRT (z/OS) → MWRT (PC) → SCRT (z/OS, Java)
  - Classic SCRT release V23.7.4
  - Java SCRT release V23.14.0 (same code base, runs on z/OS, Linux, Windows)





- Java SCRT release
  - Supports CMP (Country Multiplex Pricing), MWP (Mobile Workload Pricing), zCAP (z Systems Collocated Application Pricing), zWPC (z Systems Workload Pricing for Cloud), and new features
  - Detailed data available (optional):
    - MSUs by product by hour by LPAR
    - Shows MWP, zCAP, and zWPC adjustments
    - Can sort easily by R4HA to find the next peak(s)
    - Can be used to determine/confirm ISV charges





- The following examples are from Chuck's presentation
  - D5 Special Conditions (e.g. MWP)
  - E5 Product Summary Information
  - P5 Product Max Contributors
  - V5 Mobile/zCAP Pricing Detailed Data
- Country Multiplex Example
  - W3 Detailed Interval Data





SPECIAL CONDITIONS

MWP Input From WLM

Special condition generated

1269

WLM classification is source of mobile data.

(d) footnote is applied to

highest z/OS version.

(d) footnote explanation generated.

#### PRODUCT SUMMARY INFORMATION

IBM Multi-site Workload Lifeline V2

MLC Product Name	MLC Product ID	Tool MSUs Footnotes
z/OS V2 DB2 11 for z/OS CICS TS for z/OS V5 IBM MQ for z/OS V8 IMS V13	5650-ZOS 5615-DB2 5655-Y04 5655-W97 5635-A04	1269 (d) 1269 1269 1269 1269
IPLA Product Name	IPLA Product ID	Tool MSUs Footnotes
IBM WebSphere Application Server for z/OS V8 IBM Integration Bus for z/OS V9	5655-W65 5655-IBB	3 (iv) 28 (iv)

#### Footnotes:

(iv) Product's Tool MSUs are based on Getting Started Sub-capacity Pricing from one or more LPARs

5655-UM4

(d) Mobile Workload Pricing transaction data from this product was included from one or more LPARs



Either source → Section P5 Impacts.

Note: these values reflect the mobile adjustment.

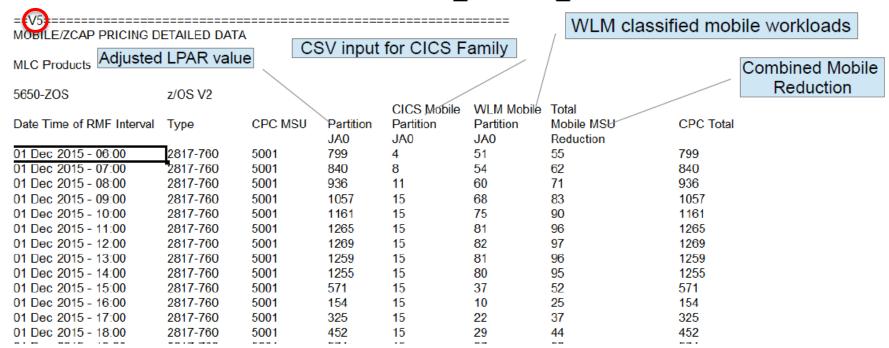
Adjustment during peak hour

={P5}============				=	
PRODUCT MAX CONTRIBUTORS					
Product Name	Product ID F	lighest	Date/Time	LPAR LPAR1	Mobile MSU Reduction
z/OS V2	5650-ZOS	1525	08 Feb 2015 - 17:00	1525	60
DB2 11 for z/OS	5615-DB2	1525	08 Feb 2015 - 17:00	1525	60
CICS TS for z/OS V5	5655-Y04	1525	08 Feb 2015 - 17:00	1525	60
IBM MQ for z/OS V8	5655-W97	1525	08 Feb 2015 - 17:00	1525	60
IMS V13	5635-A04	1525	08 Feb 2015 - 17:00	1525	60
IBM Enterprise Cobol for z/OS V4	5655-S71	1525	08 Feb 2015 - 17:00	1525	60
File Export for z/OS V1	5697-I12	1525	08 Feb 2015 - 17:00	1525	60
Migration Utility for z/OS V4	5655-MGU	1525	08 Feb 2015 - 17:00	1525	60

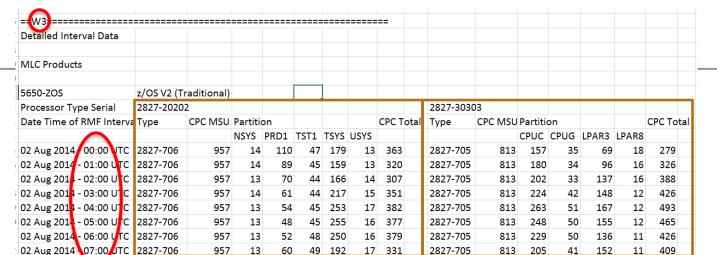




#### Both sources of MWP data→ With "Generate\_Detailed\_Data"







	$\Box$
<b>J</b>	$\neg$

2827-4040	04			2827-5050	05							MultiPle
Туре	CPC MSU	Partitio	CPC Total	Туре	CPC MSU	Partiti	on				<b>CPC Total</b>	Total
		CPUA				CSYS	DSYS	ESYS	PSYS	QSYS		
2827-703	511	226	226	2827-509	588	41	12	7	11	14	85	953
2827-703	511	229	229	2827-509	588	36	11	7	12	14	80	955
2827-703	511	291	291	2827-509	588	33	10	6	12	14	75	1061
2827-703	511	326	326	2827-509	588	31	11	7	12	14	75	1178
2827-703	511	364	364	2827-509	588	32	10	6	13	15	76	1315
2827-703	511	381	381	2827-509	588	49	14	6	11	15	95	1318
2827-703	511	333	333	2827-509	588	55	47	6	12	15	135	1273
2827-703	511	282	282	2827-509	588	53	77	6	10	15	161	1183





- SCRT releases
  - Classic version V23.7.4
  - Java version
    - V23.10 (10/2015) Replacement for MWRT; support for MWP, zCAP, CMP
    - V23.13 (3/2016) Mobile in WLM, z.VSE, z13s
    - V23.14 (7/2016) z/VSE in multiplex, Windows, zLinux, linux
    - V24.10 (10/2016) Cloud pricing (zWPC)
    - V24.11+ (3/2017) ISV reports, performance improvements
  - With latest release, the classic version is being stabilized no new features.





- z Systems Workload Pricing for Cloud (zWPC)
  - US Announcement <u>216-319</u>, July 26, 2016 IBM z Systems
     Workload Pricing for Cloud for z/OS can reduce the cost of growth for public cloud transactions
  - Provides discounts for transactions coming from the cloud being processed in CICS, IMS, DB2, MQ, and WAS
  - Public cloud offerings include IBM Bluemix, Amazon Web Services, Microsoft Azure
  - Requires new SCRT V24.10.0 in October 11, 2016
  - Very similar to MWP (60% discount, IBM's agreement, WLM support)





- Problem: Many ISVs use MIPS pricing for contracts
  - There's little problem if product is run on one LPAR
  - There's a MAJOR problem if product runs on more than one LPAR
    - Can't determine peak usage without processing type 70 records for every day and every month during the month for each LPAR
    - What happens during an audit when you need a year's worth of data?
    - Try to get ISVs to agree to use SCRT reports!
    - New detailed report let's you take any combination of LPARs to find the peak period of two or more LPARs





- Some problems running Java SCRT on z/OS
  - One customer said it was taking 2 hours on z/OS
  - IBM responded: "SCRT Java can slow down quite a bit as we near the maximum heap size (which is set in the STDENV DD statement in the SCRT JCL; it is the -Xmx parameter)... As memory usage nears that value, java garbage collection can run extremely quickly as it tries to free memory. A combination of expanded region size and a very large max heap size should alleviate the problem." IBM is working on performance improvement.
  - Solution for now use Windows version or increase region and max heap size to run in minutes





- COBOL 5.1, 5.2 (5655-W32, avail April 2013)
  - Newest major version in many years
  - Compiles take longer, more resources
  - But runtime is usually lower, sometimes significantly
  - Often takes longer than Single Version Charge (SVC)
  - 5.2 provides significant improvements
- COBOL 6.1 (5655-EC6, avail Feb 2016)
  - Can handle larger compiles; provides JSON GENERATE, nested copy replace
- Automatic Binary Optimizer (5697-AB1, avail Oct 2015)
  - Designed for COBOL 3 or COBOL 4 programs that aren't going to be recompiled with COBOL 5 or 6
  - Runtime is usually lower, especially if using architectural level set (ALS), but less than recompile
  - Can be used to reduce CPU time when source has been lost
- All have 90-day free trial period, so delays period before license charges kick in





- COBOL 5 Pros & Cons
  - 5.2 has corrected some of the 5.1 'challenges'
  - P: Most widely used version after COBOL 4
  - P: Runtime is reduced
  - P: Only need to pay for use on one LPAR
  - C: Requires PDSE object libraries
  - C: Lots of changes, so thorough testing is needed
  - C: Can't compile very large programs





- COBOL 6 Pros & Cons
  - P: Most recent version
  - P: Can compile very large programs
  - P: Additional enhancements such as JSON and nested copy replace
  - P: Only need to pay for use on one LPAR
  - C: Most recent version
  - C: Still needs thorough testing





- ABO Pros & Cons
  - P: Can reduce runtime (less than recompile on newer compiler)
  - P: Provide runtime reduction for programs where source has been lost
  - P: Can try using cloud based trial
  - C: You pay for every LPAR that run ABO-load modules
  - C: This can be very expensive; so you need to be able to justify the cost; if programs can't reduce peak R4HA, then might not be justified
  - C: More difficult debugging, difficult control of load modules, concern with Sarbanes-Oxley
  - C: Requires same amount of testing that recompiling under COBOL 5 or 6 needs
  - C: We haven't found a customer who can justify the cost





#### References:

- 19993 Accelerate Performance of Your COBOL Modules using the IBM Automatic Binary Optimizer for z/OS, Tom Ross
- 19495 COBOL V6.1 Was Announced! What's New?, Tom Ross
- 19503 How to take advantage of the new Enterprise COBOL V5/V6 compilers Migration!, Tom Ross
- 19508 Meet the Experts in LE and Languages
  - REXX and REXX compiler is stabilized
  - Customer doesn't see COBOL 5/6 performance improvements in CICS COBOL programs; but CPU time is very small and there is a fixed startup time for each (COBOL runtime startup and C runtime startup) so you won't see major change

### **zAware User Experience**



- Session <u>19403</u> zAware User Experience, Dan Hines, UPS
- zAware (IBM z Systems Advanced Workload Analysis Reporter) Additional LPAR monitoring other systems by reviewing logs and other data; minimal overhead; designed to quickly respond to unexpected problems
- Until now, I had not seen actual benefits
- Estimated cost of hour of downtime (\$69K to \$6.5M) IBM Systems Magazine March 2001
- Estimated cost of zAware tiny fraction of that
- It's time to reconsider zAware!



## **WSC z/OS Performance Hot Topics**



- Session <u>18912</u> EWCP Project Opening and ATS Hot Topics, John Burg, Kathy Walsh
- I think this is always one of the most beneficial sessions of every SHARE conference – try not to miss it
- My favorites:
  - Best practices for Clearing Memory (LPAR de-activations and activations)
  - Managing vertical highs, mediums, lows new recommendations
  - BCPii now cuts SMF type 106 records

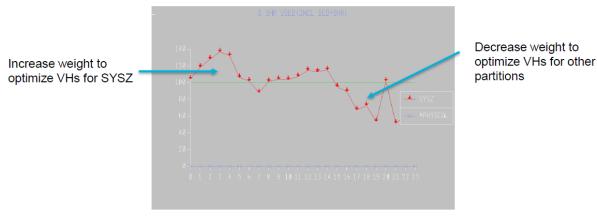


#### **WSC z/OS Performance Hot Topics**



#### **Optimize LPAR Performance**

- Set weights to meet capacity needs
- Optimize VHs to improve performance
- Need to manage weights across shift changes and business cycles



1-2 LPs more needs

than weight

ROT – Define

### **WSC z/OS Performance Hot Topics**



#### WLM Support for Mobile Pricing – CPU / Tran

CICS Transaction Service Class – Total and Mobile APPL%

REPORT BY: POLICY=BASE WORKLOAD=CICSWKLD SERVICE CLASS=CICSFAST RESOURCE GROUP=\*NONE DESCRIPTION =CICS fast Service class -TRANSACTIONS-TRANS-TIME HHH.MM.SS.TTT AVG ACTUAL EXECUTION ENDED QUEUED R/S AFFIN #SWAPS EXCTD CONVERSION AVG ENC 0.00 STD DEV REM ENC 0.00 MS ENC 0.00 TRANSACTIONS APPL% TOTAL : CP 196.49 AAP/IIP ON CP 0.00 AAP/IIP ON CP MOBILE : CP 104.80 0.00

#### Can Calculate CPU / Tran without CICS 110 records or IMS logs

- RMF 1 Minute Interval
- 1.9649 \* 60 seconds = 117.894 CPU Seconds
- 671 Ended Transactions

CPU / Tran = 117.894 / 671 = .1757 CPU seconds / Tran

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### **End of Marketing**



- z114/z196
  - z114 and z196 was withdrawn from marketing on June 30, 2014
  - This included any upgrades from z9 and z10
  - Features and conversions delivered via modification to Licensed Internal Code (LIC) were not available after June 30, 2015



#### **End of Service**



- Software http://www.ibm.com/software/data/support/lifecycle/
- z/OS 1.13
  - End of Service will be September 30, 2016 (just 57 days from now!)
- z/OS 1.12
  - End of Service was September 30, 2014



### How To Be a Night Club Sensation



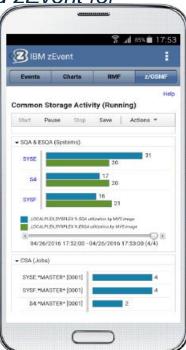
New zEvent mobile app - Session <u>19400</u>, *z/OSMF and Mobile: Using <u>zEvent for</u>* 

Rapid Notification



SDSF and z/OSMF on your phone – could life get any better??
 The implementation is relatively easy. And the cost is

Download zEvent app from Google Play Store or Apple App Store

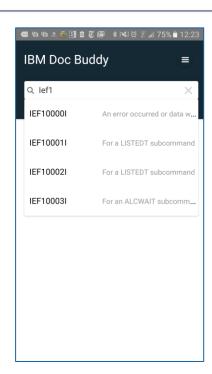




### **IBM Doc Buddy**



- New, handy, FREE, little IBM app for Android and iPhone to let you look up messages for z/OS-based products.
- Download messages in advance, can then access without web access.
- Was recently updated to release 1.1.1.
- For more info, and to send your feedback and suggestions to IBM, see <a href="http://ibmdocbuddy.mybluemix.net/">http://ibmdocbuddy.mybluemix.net/</a>





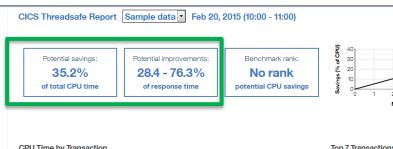


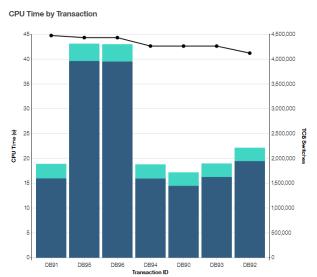
In early 2015, IBM had a beta offering called CICS Operational Insights. This service runs in the cloud (using IBM's Bluemix) and analyzes data from your system, helping you identify CICS programs that would be good candidates for Threadsafe....

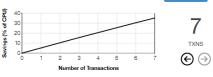




This was interesting to us, because it reported potential CPU time savings (AND it was free!)







Top 7						
Tran ID	Task Count	TCB Switches	QR CPU Time	Total CPU Time	CPU Savings (s)	CPU Savings (%)
DB91	10600	4.48m	2.95	18.9	9.48	50.3
DB95	10600	4.43m	3.51	43.1	9.4	21.8
DB96	10600	4.43m	3.5	43	9.39	21.9
DB94	10600	4.26m	2.88	18.8	9.03	48.2
DB90	10600	4.26m	2.74	17.1	9.03	52.7
DB93	10600	4.26m	2.74	18.9	9.03	47.7
DB92	10600	4.12m	2.71	22.1	8.73	39.5

Complete your session evaluations online a





 Then, in early 2016, IBM announced that the scope of the service would be widened to include DB2, IMS, MQ, and WAS, and the name would be changed to 'IBM z Operational Insights open beta'.

#### This:

- Is currently FREE.
- Will provide information about how your data compares to data from other participants (obviously all anonymously).
- It is still in Beta, so IBM are looking for customers that will work with them to improve the offering. You can sign up for free at <a href="https://ibm.biz/try-zoi">https://ibm.biz/try-zoi</a>. Signing up is TRIVIAL – takes about 10 seconds....



SHARE

- Blue boxes are operational and can be used today to analyze your data.
- Green boxes are proposed enhancements. You can select these, review them, and send your feedback to IBM. Green boxes use sample data rather than your data.

#### Welcome to z Operational Insights.

Below is the catalog of available insights, free to use. We've got some other insights in mind that we'd really appreciate some feedback on.

For now, we've populated the available reports with sample data. When you want to try out your own data, click the "manage data" option in the header.



















Complete your session evaluations online at SHARE.o

MQ Buffer Pool Optimization z/OS LPAR Insights





- Where applicable, click on Benchmark to see how you compare to other customers.
- Every report has a 'Next steps' page where you can getsuggestions about how to improve your systems.

Potential savings: Eligible, not offloaded: Currently offloaded: Machine & model: Benchmark rank: 2964-7B3 1635 1084 No rank MSUs CPU seconds CPU seconds offloaded to zIIP Actions to Take Useful Links The data you provided shows what percentage of your workload is zAAP eligible for offload to a zIIP, and of zIIP performance and capacity considerations that work how much is actually offloaded. If you can offload the remaining eligible workload you will save Monitoring CPU activity with RMF reports MSUs on your monthly charge (assuming you have provided peak data). SMT setup for z/OS To offload more work to a zIIP, you have a couple of options: zAAP on zIIP capability . If you have a z13, make sure you are running with symmetric multithreading (SMT) for zIIPs. This Knowledge Center: Acquiring zIIPs configuration options means you can run two tasks concurrently on a zIIP rather than one. Knowledge Center: Defining zIIPs . Configure the IIPHONORPRIORITY parameter in z/OS to make work wait to be offloaded when the zIIP is busy. Only configure this parameter if response time is not as important as offloading the work, Knowledge Center: z/OS parameter settings because it will prevent eligible work from running on a general processor. . Check the activity on the zIIPs assigned to the LPAR using RMF reports, Other workloads can also run on a zIIP, so if the processor is fully used it might be worth configuring a general processor to run as a zIIP or buying a new zIIP to offload more work. The general guidance is that if either the AAPCP or IIPCP fields in the Workload Activity RMF report is greater than 25%, it is cost effective to buy another zIIP. There are also links to relevant manuals

Java offload

Benchmarking

Next steps

Complete your session evaluations online at SHARE.org/\_\_\_\_\_



- This is still very early days, so function so far is somewhat limited. You can't create your own reports, but you CAN send suggestions to IBM who might implement them for you.
- For more information, see:
  - ZOI Home page:
    - http://www-03.ibm.com/software/products/en/z-oi
  - Three short YouTube Videos:
    - <a href="https://ibm.biz/zoi-video">https://ibm.biz/zoi-video</a> (or, search on 'IBM z Operational Insights tour')
  - A developerWorks forum:
    - <a href="https://www.ibm.com/developerworks/community/groups/service/html/communityoverview?communityUuid=6349cdb7-1d99-4599-bfb2-2cd2fc385d99">https://www.ibm.com/developerworks/community/groups/service/html/communityoverview?communityUuid=6349cdb7-1d99-4599-bfb2-2cd2fc385d99</a>
  - Sign up and try it for yourself <a href="https://ibm.biz/try-zoi">https://ibm.biz/try-zoi</a>



## IBM Operations Analytics for z Systems



- Just to avoid any confusion between z Systems Operational Insights (ZOI) and IBM Operations Analytics for z Systems (IOAZ)...
- ZOI is aimed at performance and benchmarking and runs as a Cloud service.
- IOAZ is a product to assist in problem determination using information from Syslog, JOBLOGs, CICS 110 records, IMS, DB2, MQ, NetView, security products, and SNMP. The analytics server runs on Linux (including Linux on z). Log forwarders run on every monitored system.



### IBM Operations Analytics for z Systems



- For more information about IOAz, see:
  - IOAz Overview:
    - <a href="https://www.ibm.com/developerworks/community/wikis/home?lang=en#!/wiki/Wfbfac25cdec9\_4079\_a308\_5e65632fbc10/page/">https://www.ibm.com/developerworks/community/wikis/home?lang=en#!/wiki/Wfbfac25cdec9\_4079\_a308\_5e65632fbc10/page/</a>
  - Library of Videos about IOAz:
    - https://www.ibm.com/developerworks/community/wikis/home?lan g=en#!/wiki/Wfbfac25cdec9\_4079\_a308\_5e65632fbc10/page/Me dia%20Gallery%20for%20IBM%20Operations%20Analytics%20f or%20z%20Systems
  - A developerWorks wiki:
    - https://www.ibm.com/developerworks/community/wikis/home?langen#!/wiki/Wfbfac25cdec9\_4079\_a308\_5e65632fbc10



# IBM Analytics Tools for z Systems



- This is a rapidly-evolving area, with a number of analytics products and offerings:
  - Analytics that involve data from multiple customers logically belong in the Cloud.
  - Analytics that happen in real time or that utilize large amounts of data from z/OS logically belong in z/OS.
  - Analytics that help with problem determination (like zAWARE or IOAZ) are more suited to running in a different system so that they can still run while a system is having problems, and their activity will not impact a system that is struggling.



## **Some Thoughts for Your Trip Home**



- Michael Erichsen of Xact Consulting in Denmark had a very interesting and thought-provoking keynote session at the recent Nordic conference in Reykjavik.
- If you have half an hour, view Michael's presentation here: <a href="https://www.youtube.com/watch?v=hNgpiKM6kfg">https://www.youtube.com/watch?v=hNgpiKM6kfg</a>
- In the interim, have a look at this video, about the ability for a computer to read and understand brain waves:

https://www.youtube.com/watch?v=K-4mp\_e5v4A

- From the George Orwell novel, 1984:
  - "In 1984, London is a grim city where Big Brother is always watching you and the Thought Police can practically read your mind." Sound familiar?



# **Some Thoughts for Your Trip Home**







# **Some Thoughts for Your Trip Home**







### Thank you



- Thank you for coming and for your support.
- Have a safe trip home.
- Don't forget to follow up on all those
   "I must look at that when I get home" items.

- Please complete an evaluation Session 19877.
- See you in San Jose!



